# Work Experience Policy Our Lady's Catholic College

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# **Linked Policies:**

**CEIAG Policy** 

**Provider Access Policy** 

Policy written: November 2023

Adopted by Governing Body:

Review period: 3 years

Review date:

#### 1.0 School Vision

1.1 Our Lady's Catholic College aspires to ensure that every student achieves their potential in full. The staff and governors recognise that an effective careers programme is vital to contributing to the raising of aspirations and enabling learners to make realistic and informed choices about their future employment and training options. Work Experience will enable pupils to have encounters with employers and workplace experiences in Year 10 and Year 12.

# 2.0 Objectives

- 2.1 To provide students with encounters with employers and employees
- 2.2 To provide students with experiences of workplace(s)
- 2.3 To enable students to develop qualities including initiative, assertiveness, independence, confidence, respect for others, the ability to compromise and negotiate and to understand more about work-related issues e.g., health and safety, equal opportunities, business organisation.

# 3.0 School Responsibilities

- 3.1 Appoint a work experience co-ordinator (WEC), who will be responsible for organising and supervising placements
- 3.2 To take reasonable steps to be satisfied that the employer is acting responsibly
- 3.3 Provide placement provider with Safeguarding (DSL) contact and safeguarding information via Unifrog Placements Tool.
- 3.4 Safeguarding and welfare Education establishments organising work experience placements should ensure that policies and procedures are in place to protect children from harm (Keeping Children Safe in Education September 2021, para 311.)
- 3.5 Meet the requirements of the Health and Safety at Work Act 1974 and the Management of Health and Safety at Work Regulations 199 (see further information on H & S in appendix 1)
- 3.6 Ensuring risk control procedures are established to deal effectively with risk relating to the work experience process.
- 3.7 Being proactive by ensuring that safe systems and practices are established and maintained for work experience placements and adequate training is provided in order to minimise or as far as reasonably practicable, remove all risks to employees, the general public, students and others.
- 3.8 Purchase of Unifrog Placements Tool to manage work experience programme effectively and safely (see further information from Unifrog in Appendix 1)
- 3.9 Prepare students for work experience by briefing them on safeguarding, expectations of safe behaviour and what to do if they are worried about their own or others' safety or wellbeing at the placement.
- 3.10 Be aware of HSE advice: Health & Safety Executive Advice
- 3.11 Schools should work with parents/carers to ensure employers know in advance about students who are at greater risk. For example: health conditions, behavioural conditions or learning difficulties.

# 4.0 Placement Provider Responsibilities

4.1 The placement provider (employer) has primary responsibility for the health and safety of the student and for checking that the placement risk assessment and Health & Safety Policy

appropriately take into account hosting a placement.

- 4.2 The placement provider can include specific factors for young people into their existing risk assessment.
- 4.3 The placement lead should be able to establish good professional relationships with young people.
- 4.4 Physical contact with young person on placement should be avoided where possible.
- 4.5 School placement co-ordinator should be informed if a student does not show up for placement or has an accident or commits a significant act of indiscipline.
- 4.6 Placement employees should not give their personal contact details to young people, including their mobile telephone number or email address. They should also not communicate with students on social networks.
- 4.7 Placement hosts must never be alone or in an isolated or closed environment with a young person unless the placement agreement specifies that arrangement. This includes being in transit with a young person if making site/client visits. If the young person will be working 1:1 with colleagues, it is the employer's responsibility to seek DBS checks through the Disclosure and Barring Service. (see further information on DBS checks from Unifrog in appendix 1)
- 4.8 Placement providers have appropriate child protection policies and procedures in place or endorse and agree to work in accordance with the school/college's child protection and associated policies, in order to protect children from harm. Employers must disseminate policies and procedures to all relevant staff
- 4.9 If students disclose confidential information that gives rise to concern for their physical or emotional safety, employers should speak directly to the named work experience organiser/co-ordinator who will share your concern with DSLs at the school.
- 4.9 Be aware of HSE advice: <u>HSE Advice for Employers</u>
- 4.10 Give student on placement an induction & debrief. Induction checklist

## 6.0 Monitoring, Evaluation and Review

- 6.1 Students undertake a form of reflection and evaluation of their placement which is recorded in a work placement log during their placement, and by completing an evaluation form after their placement.
- 6.2 Staff will visit/make contact with students on placement.
- 6.3 a member of the Senior Leadership Team has an overview of work experience and reports regularly back to the team
- 6.4 Feedback from external visitors to the school such as the School Improvement Partner (SIP) or Ofsted
- 6.5 the number of students who are NEET in October having left the school in the previous summer. This figure can be compared to national figures as well as against the equivalent figure from similar schools both nationally and within the county.
- 6.6 The governors of Our Lady's Catholic College will review the policy every three years.

# Appendix 1 Unifrog - The Legals Explained

- Safeguarding
- DBS checks
- Insurance
- Risk Assessment
- Health & Safety
- GDPR
- Family member placements

From a legal perspective students on placements are generally considered the same as normal employees, so they are covered by the employer's health and safety and insurance policies. The role of the school/college is solely to take reasonable steps to ensure that the employer is acting responsibly. Parents / guardians of students under 18 need to agree to the student going on a placement. Read on for more detail, including downloadable template Risk Assessments and Health & Safety policies.

#### In a nutshell

#### In most countries:

- The placement provider (ie the employer) has primary responsibility for the health and safety of the student;
- The school's / college's role is solely to take reasonable steps to satisfy themselves that the employer is acting responsibly;
- Young people on placements are considered like normal employees of the host, so a company's
  normal policies are sufficient. The employer just needs to make sure that what they have in place
  is appropriate for the age of the people hosted on the placement. For example, the Risk
  Assessment and Health & Safety policy needs to take into account young people who might not
  be familiar with workplaces.

#### Keep calm, and run a placements programme

Historically some schools / colleges have been put off from running in person placement programmes because they have been too worried about taking the blame if something goes wrong on a placement. This is a big shame, and shouldn't happen! The main reason we have created our Placements tool is to make it easy for schools to execute their legal duty to take reasonable steps to ensure that the employer will provide a safe placement.

The Unifrog Placements tool is essentially a series of forms that lets schools / colleges check that the employer has the necessary insurance and policies in place. It also gives employers guidance to help them run a great placement, and to make sure that their insurance and policies are all appropriate, and it makes

it easy for a parent / guardian to agree to the placement.

Note: This guide is particularly based on UK law. Most countries will have similar laws in place, but if you're involved in a placement outside of the UK, check the local law. For placements not in the UK, we handle the Insurance, Health & Safety, and Risk Assessment sections differently from placements in the UK - for example rather than asking for the Employers' Liability Insurance certificate, we ask for detail on how the placement in insured.

## Safeguarding

In the context of work placements, 'safeguarding' means keeping young people safe from physical, emotional or sexual abuse during the placement, and also for the employer to follow best practice in flagging concerns they might have that a young person is being abused, or is at risk of being abused.

It's good practice for schools / colleges to give the employer information about how safeguarding concerns should be dealt with during the period of the placement, including sharing with the employer the contact details of the designated safeguarding person. If you're using our Placements tool, we give this info to employers on the Employer initial form.

Here's some more safeguarding best practice during placements:

- The Employer placement lead (and whoever else is directly interacting with the young person on the placement) should be mature in their attitudes and able to establish good professional relationships with young people;
- Physical contact should be avoided where possible, with the understanding that sometimes it is unavoidable, for example when it is necessary to show someone how to operate machinery;
- If a student doesn't show up to their placement, or they have an accident during the placement, or the student commits a significant act of indiscipline, you must let the School placement coordinator know right away;
- If a young person confides to an adult personal information that gives rise to concern for the young person's safety or the safety of others, the adult should:
  - o Be open to listening and be non-judgemental;
  - o Not promise to keep anything secret;
  - Write down what the young person said in as much detail as they can, and as soon as possible pass on the information to the School placement coordinator.

On the Unifrog Placements tool, the employer placement lead is shown the school's safeguarding policy, including how to raise a safeguarding concern with the school / college

# When does an employer hosting a placement need to have a criminal records check (eg a DBS check)?

The September 2022 update to the 'Keeping children safe in education' (KCSIE) statutory guidance has confused many people, including safeguarding specialists, into thinking that if a student goes on a placement for more than 3 days, the employer placement lead needs a DBS check. This is wrong, and results in unnecessary barriers being put in place to students being able to do work experience. Here is

what the KCSIE guidance actually says (to read it yourself, here's the link - the relevant parts are paragraphs 329 to 333):

- Schools / colleges should decide whether to check if an adult is barred from working with children based on the specifics of a particular placement.
- Normally checking means having the relevant adult do a enhanced DBS check, including the children's barred list.
- A check might be necessary if all 3 of these apply:
  - The student is likely to ever be on their own with an adult, without a second adult present, and
  - o The student is pre-16 at the end date of the placement, and
  - o The placement will last more than 3 days, or runs overnight.
- For placements where the student is 16+, the school cannot request a DBS check of the employer On the Unifrog Placements tool:
  - We strongly advise the employer that it's not a good idea for the person working with the young person to be alone with the young person.
  - If the student is likely to ever be on their own with an adult, without a second adult present, AND the student is pre-16 at the end date of the placement, AND the placement will last more than 3 days, we:
    - O Ask the employer if they can ensure that relevant adults are not barred from working with children, and explain that this normally means that they have had a DBS check
    - If the employer says 'no' to the above, we flag this fact extremely clearly to the school/college placement coordinator, explaining that they should likely refuse permission



# When does a student need to have a criminal records check (eg a DBS check)?

If a student is going to be doing a placement:

- Working with people under the age of 16, or who are otherwise particularly vulnerable
- Significantly without supervision by an adult who has had a criminal records check
- For an extended period of time (ie longer than 2 weeks)

Then the employer **may** require the young person to have a criminal records check - it is at the employer's discretion.

It's best practice to make the whole placements process as straightforward as possible, so employers shouldn't require a student to undergo a criminal records check (which can take a lot of effort and some expense) **unless it's really necessary**.

On the Unifrog Placements tool we give the employer the ability to require that the student does a check, including specifying what check needs to be done, and how.

#### **Insurance**

In the UK and in many other countries, students on work experience placements are treated as employees of the employer for the purposes of insurance. Because of this, to host work experience, most employers must have appropriate **Employer's Liability** Insurance.

The main thing to be careful of is whether the Employer's Liability insurance covers young people who are less familiar with workplaces:

- In the UK, normal employer's liability insurance policy will cover work placements provided the insurer is a member of the Association of British Insurers (ABI), or Lloyds, so there is no need for you to get additional employer's liability insurance if you take on work experience students.
- The employer should check their policy documentation to ensure that they are adequately covered; when in doubt, they should contact their insurer or the broker who arranged the policy.

One other thing to note is that if the student will be working for the employer for longer than 2 weeks, employers need to notify their insurer about the placement.

Separately, the employer **may** have a **Public Liability** insurance policy, which (regardless of what people might tell you) is not a legal requirement to host work placements, and it will not cover students themselves when they are at the placement. Nonetheless, most Public Liability policies will cover any accidental injury or damage to third party property arising from the actions of the student on work experience, and many employers want to make sure that they are insured in this way. If this is the case they should check their Public Liability insurance policy document, and if they are in doubt, contact their insurer or the broker who arranged the policy.

In the UK these sorts of employers are **exempt** from needing Employers' Liability Insurance:

- Sole traders, and companies employing only their owner where that employee also owns 50% or more of the issued share capital in the company;
- Most public organisations including government departments and agencies, local authorities, police authorities and nationalised industries;
- Health service bodies, including National Health Service trusts, health authorities, primary care trusts and Scottish health boards;
- Some other organisations which are financed through public funds, such as passenger transport executives and magistrates' courts committees;
- Family businesses, ie if all of your employees are closely related to you (as husband, wife, civil partner, father, mother, grandfather, grandmother, stepfather, stepmother, son, daughter, grandson, granddaughter, stepson, stepdaughter, brother, sister, half-brother or half-sister). However, this exemption does not apply to family businesses which are incorporated as limited companies.

#### On the Unifrog Placements tool, for an in-person placement:

- If the employer fits into one of the special categories above, the tool asks the Employer placement lead what insurance, if any, the employer does have in place
- Otherwise the tool asks employers to give details for their Employers' Liability Insurance, including sharing with the school / college a copy of their insurance certificate (even for a normal

- low risk placement, the UK's Health & Safety Executive recommends that schools / colleges see a copy of the employer's insurance certificate).
- Employers upload their insurance certificate straight into the form. If they are blocked from doing this (a rare occurrence normally caused by an employer's firewall) then the form allows for them to email it to the placement coordinator instead.
- If the Employers' Liability Insurance will have expired before the end date of the placement (or a day after the start date if the placement is marked as 'ongoing'), then the Employer placement lead must commit to updating the insurance details before the start of the placement. The system also sends the employer a reminder email to update their insurance details on the day after they've said that their insurance will expire.

#### Risk Assessment

In a Risk Assessment an employer must:

- Identify what in the business could cause injury or illness (the hazards);
- Decide how likely it is that someone could be harmed and how seriously (the risk);
- Explain how the employer minimises the hazards, and how they control the risks.

In the UK companies with fewer than 5 employees don't legally need to have a *written* Risk Assessment, though we think it's good practice to have one. And even though it doesn't legally need to be written down, you should still have gone through the process of assessing risks, and considering what steps to take to mitigate the risks you identify.

It is wholly up to the employer to create a suitable Risk Assessment - they are the ones who are responsible for the wellbeing of their employees (including students on placements), and they are the ones who understand the risks encountered at their workplace. It's not the role of the school, parent / guardian or student to 'sign off' on the Risk Assessment.

When an employer is hosting a young person on a placement, they should check that their Risk Assessment sufficiently takes into account having a young person on site, who might be less familiar with workplaces. This doesn't mean that the Risk Assessment needs to specifically mention young people, but there might be additional risks or actions that you need to take to ensure that everyone at the workplace remains safe - and if so, you should update your organisation's Risk Assessment.

How often should an employer review their Risk Assessment? There is no official rule on this, it's up to each employer to decide what they think is sensible, for example they might have a policy of reviewing it once a year, or when relevant circumstances change (eg moving into a new workplace).

You don't have to do it like this, but we recommend that your Risk Assessment includes a simple table like this one, with a new row for each risk you identify:

Hazard description	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the	Who needs to carry out the action?	When is the action needed by?
			risks?		

Eg Slips and trips	Eg Staff and visitors may be injured if they trip over objects or slip on spillages.	Eg All areas well lit, including stairs. No trailing leads or cables. Staff keep work areas clear.	Eg Better housekeeping in staff kitchen needed, eg on spills.  Arrange for loose carpet tile on second floor to be repaired/repla ced.	Eg All staff, supervisors to monitor  Manager to organise for carpet to be repaired.	Eg Immediately

---> Download a template Risk Assessment here.

To help you with your own, here's an example we've filled in for an imaginary car garage, and here's one for an imaginary office-based company.

On the Unifrog Placements tool, out of an abundance of caution, if any of these apply for an in-person placement:

- 1. The employer has never hosted a placement before
- 2. The workplace represents above average risks
- 3. The student has said that they have special needs, illnesses or injuries that might affect the placement

Then the employer is asked to upload a copy of their Risk Assessment into the form (if they are blocked from doing this by their organisation's firewall, the form allows for them to email it to the placement coordinator instead; the employer can also indicate that they cannot provide the document at all, in which case they have to explain themselves, and their explanation is shown to all other parties). The placement coordinator can choose to give permission for the placement to happen before receiving these documents - it's totally up to them.

#### **Health & Safety policy**

A Health & Safety policy explains how the employer manages health and safety in their business. It should lay out who does what, when and how.

Just to get the two things straight in your head: a Risk Assessment forms part of a Health & Safety Policy, but the policy should cover other things as well, for example it should make clear who has overall responsibility for health and safety, and who has day-to-day responsibility for different things (this will be clearer if you look at our downloadable template below).

The employer **might** want to explicitly detail how health and safety will be managed on work experience placements, for example laying down the rules of what a student can do during a placement, explaining who will be responsible for them from a health and safety perspective, and covering logistics like the policy of doing a health and safety briefing with students on their first day.

Just like with Risk Assessments, it is wholly up to the employer to write a suitable Health & Safety policy - they are the ones who are responsible for the wellbeing of their employees (including students on placements), and they are the ones who understand the risks encountered at their workplace. It's not the role of the school, parent / guardian or student to 'sign off' on the policy.

In the UK companies with fewer than 5 employees don't legally need to have a written Health & Safety policy, but we think it's good practice to have one. And even though it doesn't legally need to be written down, you should still have gone through the process of creating a Health & Safety policy, including making clear who does what, when, and how when it comes to health and safety.

On the Unifrog Placements tool, out of an abundance of caution, if any of these apply for an in-person placement:

- 4. The employer has never hosted a placement before
- 5. The workplace represents above average risks
- 6. The student has said that they have special needs, illnesses or injuries that might affect the placement

Then just like for Risk Assessments, the tool instructs the Employer placement lead to upload a copy of their Risk Assessment into the form (and - if they are blocked from doing an upload - the form allows for them to email the RA to the placement coordinator; the employer can also indicate that they cannot provide the document at all, in which case they have to explain themselves, and their explanation is shown to all other parties). Again, if the placement coordinator wants to, they can give permission for the placement to happen before receiving these documents.

#### GDPR and related data protection law

In most countries data protection and privacy laws are very detailed, but common themes are that:

- Data must be held securely;
- You should only use and store the minimum amount of data necessary;
- Only people who really need to see the data should be able to see it;
- The data subject should always give permission for their data to be used and stored;
- The data subject should be able to take away their permission when they wish to.

To host a placement via Unifrog you must abide by the relevant data protection and privacy laws in place in the placement country. You can research these on the relevant official websites, for example ICO in the UK.

On the Unifrog Placements tool, the Employer placement lead must agree to abide by the data protection law in place in the country where the placement is taking place.

# When a family member hosts a student for a placement

If a student is on a work placement with a family member (eg a parent / guardian), and the placement is part of a school's / college's programme, or is directly encouraged by the school or college, then the school or college still has the same duty of care that they would if the student were doing a placement with anyone else. The duty of care is to take reasonable steps to satisfy themselves that the

host is acting responsibly - ie that the host has the appropriate insurance, Health & Safety policy and Risk Assessment in place. So in these cases, if you are using the Unifrog Placements tool, we very much recommend that the admin for the placement is run through the tool as normal.

Here are some of the confusing elements to do with family members hosting placements:

- Employer's Liability Insurance. Sometimes people think that if a family member is hosting a placement, there's no need for the employer to have Employers' Liability Insurance. It's true that in the UK, family businesses where *all the employees* are closely related don't need ELI however, firstly this exemption does not apply to family businesses which are incorporated as limited companies, and secondly almost any other sort of company does need to have ELI, even if the host is a family member of the student.
- **Health & Safety policy, Risk Assessment, Safeguarding**. For these things, when a family member hosts a placement, there are no differences from any other type of placement, including when the placement is at a family businesses.
- If the placement is happening **totally separate** to the school or college (eg during a holiday, entirely separately from the school / college) then of course staff at the school or college do not have their normal duty of care to satisfy themselves that the employer is acting responsibly. What does 'totally separate' mean? The problem is that this is open to interpretation; let's say a school / college has an inset day and encourages students to do a day's work experience with a family member during their time off timetable is that totally separate from the school or college? You could argue it either way. Out of an abundance of caution, we recommend that schools and colleges tell their students to run any placements they do through the normal administrative processes and we've build the Unifrog Placements tool to be as straightforward as possible so that it doesn't put people off from taking the safe option.