

Our Lady's Catholic College

Learn, live, love together in a caring Catholic community



28th July 2020

Dear Parent/Carer,

Due to the COVID-19 pandemic we have subscribed to a new online payment and pre-order solution which will provide a cashless system for lunchtimes. This will enable us to be able to provide food at lunchtime to students, while maintaining the year group bubble and without the need to handle cash, should you wish your child to purchase food in school rather than bring a packed lunch.

- Towards the end of August parents will be given access to an online payment portal where you will be able to top up your child's catering balance, you can do this on your PC, tablet or smartphone, using your credit/debit card. You will also be able to review all purchase transactions as well as what your child has pre-ordered.
- Students who are entitled to free school meals will have the daily amount allocated to their account automatically for them to use each day so parents do not need to do anything in regard to this, unless they wish to add additional funds to be available for their child.
- Students will also be able to login to a web portal and from this will be able to pre-order food for up to a maximum of two weeks.
- Students can check their catering balance to ensure that they have sufficient funds to pre-order food.

This new solution provides us with a manageable way of providing food to students and staff and we hope you can understand and support us during these challenging times.

During August we will follow up with a letter to you with your login details and a user guide will also be available.

Yours sincerely

Miss K Walker
School Business Manager

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