

5th October 2021

Dear Parent/Carer,

Year 11 Progress Evening Thursday 14th October 2021 from 3.45pm – 6.15pm - Online Appointment Booking

As Year 11 approach the end of the first half term at Our Lady's I would like to take the opportunity to thank parents and carers for their support so far this year.

On Thursday 14th October we would like to invite you to attend our remote Progress Evening with your child's form tutor to discuss in more detail the progress your child is making at Our Lady's in this important GCSE year. As this is just one 5 minute appointment with your child's form tutor and as Covid rates in the school population are currently higher than we would hope for, we have chosen to hold this evening remotely for both ease and safety.

Your child's subject teachers will be completing the most up to date monitoring review of their progress shortly and we will have this report on Parent Portal by Wednesday 13th October. We will send you details of how to access monitoring reports by Parent Portal separately. We hope that you will be able to read through your child's monitoring in advance of the Progress evening which will allow you to focus your discussion in the 5 minute appointment times you will have with your child's form tutor.

The school introduced a new intuitive and easy to use online appointment booking system last year. This allows you to choose your own appointment time and you will receive an email confirming your appointment. The appointment will be carried out online via a video link that you can run from your phone, tablet or home computer providing you have a webcam, microphone and an internet connection. We are confident this will be an improvement to the previous system and welcome any feedback.

Appointments can be made from Tuesday 5th October and will close on Thursday 14th October at 2.30pm. Should you wish to make any changes after this date please contact the school office.

Please visit our school website or <https://olcc.schoolcloud.co.uk> to book your appointments.

To Login please fill in all the fields with the information the school has on record. If you have any problems, please email our IT support team at:

olcc.portalsupport@olcc.lancs.sch.uk

Please include your Title, First and last name, email and your students name so they can check and update your details on our system.

If you do not have access to the internet, please contact the school office who will be happy to add appointments on your behalf.

If you feel you still need more time to discuss issues after this meeting then please contact me at k.knowles@olcc.lancs.sch.uk or Mr Teasdale at r.teasdale@olcc.lancs.sch.uk to arrange a longer face to face meeting or phone call.

Yours sincerely

Mrs Knowles
Year 11 Progress Leader

Our Lady's Catholic College

SchoolCloud

Welcome to the Our Lady's Catholic College parents' evening booking system. Appointments can be amended via a link from the email confirmation - please ensure your email address is correct.

Your Details

Title First Name Surname

Email Confirm Email

Student's Details

First Name Surname

Date of Birth

1 January 2010

Log In

Below is a short Video guide on how to make appointments and how to setup your online video meeting. (A link to this can also be found on our school website)

<https://support.parentseveningsystem.co.uk/article/801-video-parents-how-to-attend-appointments-over-video-call>

We also have a How to attend your appointments via video call guide below

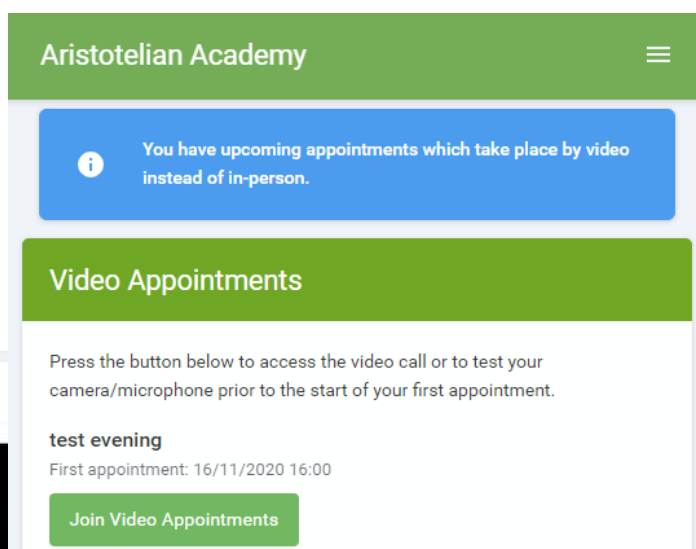
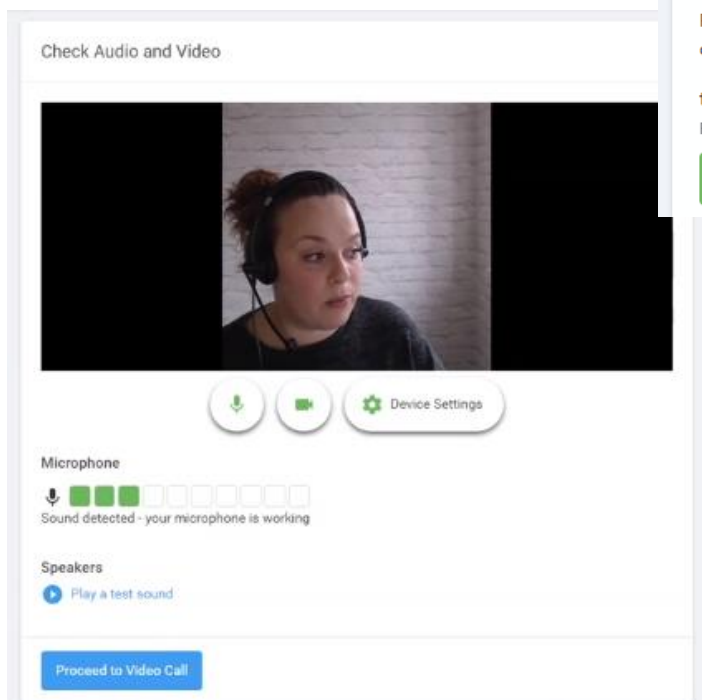
1. How to attend your appointments via video call

1. Login to Parents Evening at <https://olcc.schoolcloud.co.uk/> or click the login link on your email confirmation. Once logged in you will see a notice that you have upcoming video appointments and under this the details of the event, along with a *Join Video Appointments* button.

Press the button to join your appointment on the day - or to test your camera/microphone at any time.

2. When you click "Join Video Appointments" the *Check Audio and Video* screen will be displayed. You may at this point be asked if you wish to allow access to your camera/microphone, in which case please click yes.

From here you can turn on or off your microphone and camera, change which devices are being used for the call, and check your microphone and speakers. Once you are happy, click *Proceed to Video Call*.

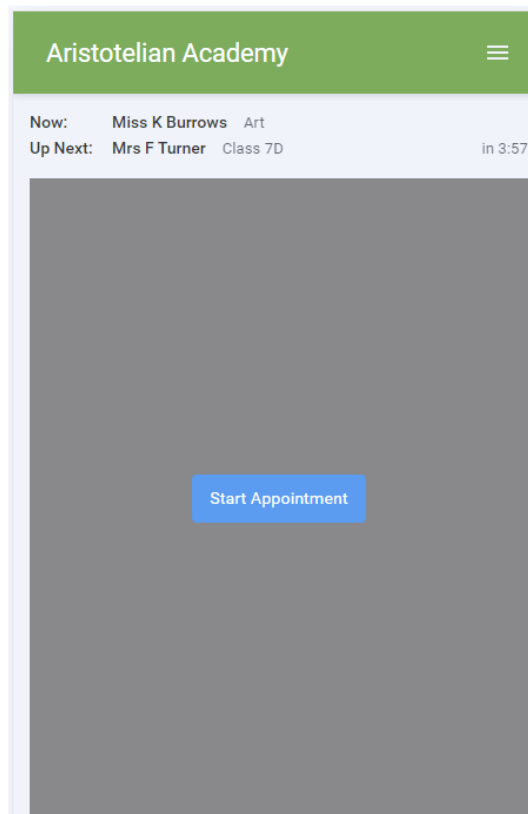


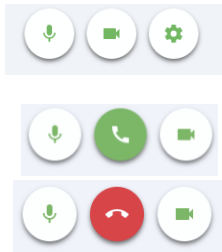
2. The Video Call

On this screen you can see the following, when in a call:

At the top left the teacher name (and subject details) for the current and next appointment

At the top right a countdown to the start of the appointment.





At the bottom the controls for the microphone and camera.

When another person is available these also show a pick up button to start the call and a hang up button to leave the call.

- In the middle, when your appointment is due to start, the *Start*

Appointment button.

3. Making a call

Click the *Start Appointment* button. **YOU MUST CLICK THE START APPOINTMENT BUTTON FOR EVERY MEETING TO ALLOW THE TEACHER TO JOIN YOU.**

You will see yourself in the bottom right corner of the screen (unless you have no camera, or have chosen to turn it off). If the teacher has not yet joined you will see a notice to that effect in the centre of the screen.

When a teacher joins a call you will see them in the main part of the screen - or hear them, if they have no camera (or have turned it off) - and can start your discussion with them.

You will also see the remaining time for the appointment counting down in a blue bar at the top of the screen, which will turn red when the last 10 seconds begin.

If anyone loses access to the system for some reason during the call, they can log in again and click *Start Appointment* on the video call screen. As long as the other person is still in the call this will let you continue with the appointment.

When the countdown in the blue bar stops the appointment time is over and the call will automatically end.

Note that if you or the teacher are late, or leave and re-join the call, it does **not** reset the timer.

The appointment will always end at the scheduled time.

4. Follow on calls

If you have a consecutive appointment scheduled the screen will display a *Start Next Appointment* button. When you are ready to proceed, click on it

Note that if you delay starting a call it does **not** extend the duration for that appointment.

The appointment will always end at the scheduled times.

If you do not have a consecutive appointment, but you have not completed your final scheduled appointment you will see a countdown telling you how long until the start of your next appointment.

Once your final appointment for the evening is complete you will see a message advising you of this.

